

EVERYTHING YOU SHOULD KNOW:



Welcome to Sugarbush Hill Country Cottages, your peaceful country getaway!!

Here you can expect impeccable service from friendly helpful staff at all times.

Should you need any assistance please do not hesitate to ask one of our friendly staff members or call **Lucinda** on:

083 279 5477

We hope that you will feel at home and make everlasting memories!!



This is the bushveld, please be on the lookout for spiders, snakes and scorpions when exploring our wonderful premises and keep doors and windows locked to ensure that they stay where nature intended them to be - in nature.

We have taken the time to make your stay anything but boring so feel free to explore our facilities:

- ❖ Outdoor swimming pool and bar
- ❖ Lapa braai facilities
- ❖ Trampolines
- ❖ Games room located at Lapa
- ❖ Jacuzzi
- ❖ Jungle gym
- ❖ Indoor swimming pool and cocktail-bar
- ❖ Fishing at our dam
- ❖ Walking trail
- ❖ Necessity shop located at reception

Please note:

Because of Covid - No housekeeping will be done during your stay. If you wish to have your unit serviced please phone the office before 9am and a estimate time will be given for your unit to be serviced. No services on Sundays and Holidays

Please note facility times:

~ **Reception, shop and restaurant**

Monday – Saturday
8h00 - 17h00

Sundays and Holiday
8h00 – 13h00

~ **Bar**

Monday – Thursday

Open on request

Friday and Saturday

10h00 till as late as required

Sundays and Holidays

Closed

Please request at reception should you wish to use the bar after 17h00

~ **Indoor swimming pool**

Monday – Thursday

10h00 – 17h00

Friday and Saturday

8h00 – 20h00

Sunday and holidays

8h00 – 12h00



Please keep noise to a minimum. **NO loud music is permitted. Any complaints will result in losing your key dep. Or you might be asked to leave the premises.**



- Because of COVID 19 masks must be worn at all facilities, you may only remove your mask when sitting down to eat or drink or when entering the pool or jacuzzi. Please keep safe distance of 1.5m at all times. No more that 10 people will be allowed in the pool.
 - Keep noise to a minimum. NO loud music is allowed as noise travels easily in the country side. NO music after 10pm.
 - Please do not smoke in the units, hubbly is also prohibited.
 - Do not give any instructions to staff members, report all problems to the office.
 - No alcohol is to be taken in to the pool area, there is a bar if you need something.
 - Please do not take the cottage towels to the pool areas.
 - Please do not take any glasses, cutlery or crockery from the cottages to the pool area or from pool area to the cottages. If you wish to braai at pool/lapa area, we will provide cutlery and plates, please ask at the reception or bar.
 - Please do not remove any furniture from the cottages.
 - Check out time is 10h00 am, **any late checkouts will be charged R100 per hour**
 - Please lock all doors and windows when you check out.
 - Please switch off all lights, TV's and aircons when leaving your cottage and when checking out.
- Thank you

EVERYTHING YOU SHOULD KNOW:

Our facilities are carefully designed to make your stay at Sugarbush Hill Country Cottages even more memorable, however to ensure that everyone has a pleasant experience please enforce the following rules when using the facilities:



Outdoor and indoor Swimming pools:

- No life guards are on duty therefore children must be accompanied by an adult.
- All persons using the pools do so at their own risk.
- Owners and management are not responsible for any accidents or injuries.
- No food and drinks are allowed in the pool.
- No glass containers or alcoholic drinks are allowed in the pool areas.
- No diving/ running or rough play is allowed.
- No pets in the swimming pool.
- Do not leave valuables unattended.

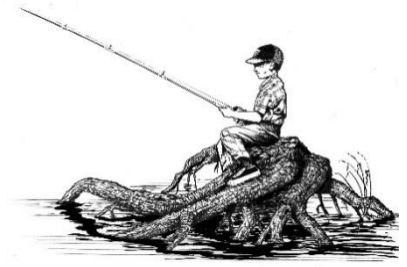
Jacuzzi:

- Please book at reception no less than 4 hours in advance.
- No food or drink to be taken into the jacuzzi area.
- No glass containers in the jacuzzi area.
- No pets in the jacuzzi area.
- What happens in the jacuzzi stays in the jacuzzi.

Please note we have no childminders, so mind your own children.

Jungle gym and trampolines:

- Use the playground equipment at your own risk.
- Owners and management are not responsible for any accidents and injuries caused while playing.
- The jungle gym is designed for ages 5 to 12.
- Please note the weight restriction on the trampolines is 100 kg.
- Please ensure you supervise your children on the playground.
- No smoking is permitted in the playground area.



Dam and hiking trail:

- Please get the remote for the gate at the office if you wish to go hiking or if you want to go fishing.
- No children will be allowed to hike or fish without adult supervision. If you need a guide to go with the children please ask at the office if there is someone available to go with them.
- Please do not feed or try to touch the animals.
- Please do not litter.
- We do have fishing rods to hire at the office if you did not bring your own.
- Catch and release only.

For future reference:

Do you have a wedding, birthday party or family reunion coming up?

We do functions for up to 120 people! Contact Lucinda should you wish to book your next function with us.



Enjoyed your stay?

Book again at:

info@sugarbushhill.co.za

Or call: 010 442 2553

